

Mercantiworld Terms of Service

Effective Date: 8 June 2025

1. Acceptance of Terms

By using the Mercantiworld platform, you agree to these Terms of Service.

2. Services Provided

Mercantiworld offers a plug-and-go ecommerce platform allowing you to upload products, process orders, and accept payments.

3. Client Data Ownership

You retain full ownership of all data provided or generated through the platform.

4. Support & Maintenance

- Included support covers platform bugs and system issues.
- Custom development or data fixes beyond basic bug fixes may incur additional charges, with prior approval required.

5. Data Fixes & Amendments

We may assist with data corrections upon your request, logged and approved beforehand for transparency.

6. Fees and Payment

Services are billed monthly/annually per your chosen plan. Payment is due in advance unless otherwise agreed.

7. Liability

Mercantiworld is not liable for indirect or consequential damages. Liability is limited to direct damages caused by our negligence.

8. Data Security and Breach

We maintain security standards and will promptly notify you of any data breach affecting your data.

9. Termination

You may terminate services with 30 days notice. Upon termination, data will be deleted or returned per your instructions.

10. Governing Law

These Terms are governed by English law and disputes shall be resolved in English courts.